## Shropshire Outcome: Have a supportive family life

#### By this we mean:

Children have a good start in life and are well cared for

People have access to a supportive network of family, friends or community where they can turn to for advice and encouragement

Quality of life and health is enhanced by having a strong supportive family network

Parents and carers have the skills to provide effective caring

People volunteer to participate in community activities to support community and family life

All children have a right to grow up in an environment free from neglect and abuse.

All people have a right to live in an environment free from neglect and abuse.

Children and their families have a right to participate in decisions affecting them.

Improving the safety and wellbeing of children is a priority.

Carers can balance their caring roles and maintain their desired quality of life.

People manage their own support as much as they wish, so that they are in control of what, how and when support is delivered to match their needs.

Carers of adult social care service users feel that they are respected as equal partners throughout the care process.

Obligation - Be a good parent

#### Areas for thought

Traditionally this subject area is seen as protecting children but is it wider than that?

Do we need a supportive family life at other stages of our life, someone to turn to for advice or support through other stages of life, leaving home, starting a family, bereavement, periods of stress due to family break-ups, job loss etc?

What is a family? The traditional family unit has changed, people have smaller families, and increased mobility means many are isolated from their family unit with friends and neighbours becoming the family.

#### Sources:

Harder, Arlene F – Building a strong and supportive family - Link

Department for Education – A child centred system: The Government's response to the Monroe review of child protection. Link

Australian Government - National Framework for Protecting Australia's Children. Link Turagabeci, Amelia R et al - Family structure and health: how companionship acts as a buffer against ill health. Link Triangle Consulting - Outcomes Stor, Link

Triangle Consulting – Outcomes Star. Link

Singapore Government – Building a supportive network of family and friends. <u>Link</u> Department of Health - Transparency in Outcomes: a framework for quality in adult social care

### Shropshire Outcome: Be part of a resilient active local community

#### By this we mean:

People of all groups and ages are able to engage in the decision making process to support and develop their community and environment

Council policies do not adversely affect community aspirations or create barriers which inhibit or prevent positive participation in the community

Local communities will play an increasing role in running their local community services and facilities to help people enjoy local relevant services

Communities are able to utilise local assets for the benefit of all and support other communities when needed

People know other people in their community and feel safe

The local infrastructure supports the economic, environmental and social needs of the community

We will support communities to build their capacity to identify and implement solutions to support their community

People have an opportunity through volunteering to develop their skills, confidence and capabilities while also contributing to their communities

Communities are able to prepare for the event of an emergency and decide how recovery is made

Obligation - Be a good neighbour and participate in community life

#### Areas for thought

What is a resilient active local community?

How is a community defined; geography, need, cohort etc.?

How do we prevent community resilience becoming community isolation?

#### Sources:

Neighbourhoods NW - Active communities: resilience and renewal - 2011. Link

Carnegie UK – Exploring community resilience: in times of rapid change. Link

Cabinet Office - Strategic national framework on community resilience. Link

# **Shropshire Outcome:** Be free from fear of violence, intimidation and discrimination

#### By this we mean:

People feel safe and able to function effectively free from fear of violence, intimidation, discrimination or bullying at home, school, work or in their community

People have access to support networks where they can turn to for advice and encouragement

That those who are abused, or a concerned family member or friend, knows where there is help available

Victims of violence, intimidation or discrimination are able to use their support network to help restore their confidence

People feel free to express their opinions and beliefs without fear of reprisal

People are not oppressed or exploited due to their age, gender, race or rank

Communities are confident in their ability to control crime and anti-social behaviour to help reduce any feelings of insecurity

People feel that the risk of crime, violence, intimidation or discrimination is reducing

Obligation - Be tolerant and law abiding

#### Areas for thought

There are ethical problems in reducing fear of crime without reducing the risk of crime. Fear motivates people to protect themselves. Reducing fear without reducing risk leads people to behave in ways which may increase their vulnerability. Therefore there should be no fear of crime reduction without risk reduction.

Source: New Deal for Communities - Fear of Crime and Insecurity in New Deal for Communities Partnerships

#### Sources

Fuller, Robert W - Democracy's Next Step: Overcoming Rankism. Link

HM Prison Service – Violence reduction. Link

HelpGuide.org. Link

New Deal for Communities - Fear of crime and insecurity in New Deal for Communities Partnerships. Link

Triangle Consulting – Outcomes Star Link

## Shropshire Outcome: Be knowledgeable and skilled

#### By this we mean:

Our children are prepared for school and prepared for life long learning

Our children enjoy education and acquire the skills and knowledge they require to support them throughout life

Our children achieve their potential at school to enable them to pursue their academic or work based careers

Businesses are able to recruit and further develop a knowledgeable and skilled workforce

People are able to further their education, knowledge and skills throughout their life

People are confident to respond to new skill requirements to meet rapidly evolving changes in technology

People affected by illness or injury have access to appropriate support to enable them to regain or develop their knowledge and skills

Skills are developed, recognised and utilised to support the development of resilient communities

Obligation - Take responsibility for personal lifelong learning

#### Areas for thought

Is this outcome area about education (school, college) or does it also include wider life skills, the ability to live independently, being able to cook, manage finances etc.?

#### Sources

Rice, Erik - Reframing student outcomes to develop 21st century skills. Link

Tickell, Dame Claire – Department for Education - The Early Years: Foundations for life, health and learning. Link

Department for Education – The talent challenge. Link

## Shropshire Outcome: Have a decent place to live

#### By this we mean

Affordable homes and affordable rentable homes are developed to meet local housing needs

Homes of all tenures are of a decent quality

Homes meet or can be adapted to meet the needs of individual circumstances

The local street scene is clean and well maintained

Shropshire is an attractive place to live, work or visit

Residents are not disadvantaged because of where they live

Our planning policies meet the aspirations of local communities

Our homelessness strategy aims to protect vulnerable individuals or families

Communities are engaged in the planning process, helping to determine decisions that affect their local community and the wider needs of Shropshire.

New houses are well designed and built to a high environmental standard

**Obligation -** Take responsibility for the place where you live (and area) to maintain/develop it to a decent standard

#### Areas for thought

Is this outcome referring to housing or the wider environment and homelessness?

#### Sources

MacKeith, J – Triangle Consulting - Supporting change in homelessness and related services. Link

HM Government – Laying the foundations: A housing strategy for England. Link

Herefordshire and Shropshire Council – Joint Housing Strategy (2012 – 2015).

## Shropshire Outcome: Live in a healthy sustainable environment

#### By this we mean

The rich and varied natural environment of Shropshire is protected for future generations to enjoy

Our diverse and historical built environment is fit for modern use whilst not compromised for future generations

Controls are in place to monitor and act upon pollution issues

Environmental policies are developed with local communities to preserve and make best use of environmental assets

More waste materials are recycled or reused to help preserve valuable resources for future needs

Carbon emissions are reduced and more communities make use of sustainable energy resources

Access to open spaces helps to maintain or improve physical and mental well-being

Social enterprises are able to use sustainable resources to help support local communities

People are encourage to use locally produced goods and services which reduces transport emissions and encourages local economic sustainability

Facilitation of working partnerships between communities, developers, planners and others to improve or protect the environment

Obligation - Maintain a lifestyle which minimises our environmental impact

#### Areas for thought

Should the outcome be to live, work or visit a healthy sustainable environment?

#### Sources

Climate change, environmental sustainability and health. Link

Creating healthy and sustainable environments. Link

Griffiths, J – Sustaining a healthy future: Taking action on climate change. Link

HM Government - The natural choice: What the natural environment white paper means for local authorities. Link

## **Shropshire Outcome:** Have access to recreational, leisure and cultural activities

#### By this we mean

People have access to a broad range of recreational, leisure and cultural activities provided by both the public and private sector

The transport infrastructure and communications network supports and enables people to access or engage with the services and facilities they require

Our children are encouraged to participate in sports and the arts at school thus increasing the likelihood of participation in adulthood

Quality of life and well-being is enhanced by use of recreational, leisure or cultural facilities

People of all abilities are encouraged to participate in recreational, leisure or sporting activities.

Encouraging inclusive access and participation regardless of abilities, disabilities, age or background

People are able to access information informing them of activities, events and facilities

People have the opportunity to organise local recreational events

Communities are able to manage local assets to provide the recreational, leisure and cultural activities that are relevant to local needs

Obligation - Get involved, use and help delivering recreational, leisure and cultural activities

#### Areas for thought

Is this based in Shropshire or also about having links/access to wider leisure, cultural and recreational activities outside of the area in which you live – Birmingham etc.

Is having access to the same as being able to access - rural transport links

#### Sources

Centre for Excellence and Outcomes in Children and Young People's Services – newsletter Number 5 Version 1 June 2009. Link

Department for Culture Media and Sports - This Cultural and Sporting Life: The Taking Part 2010/11 Adult and Child Report. Link

UK Sport: Equality and diversity strategy 2010 - 2013. Link

## **Shropshire Outcome:** Live a normal lifespan, have good physical, mental and emotional health

#### By this we mean

We will work with other agencies to provide an integrated approach, to support the health needs of Shropshire's residents

People are able to access information about health support and facilities that enhance their health and improve their quality of life

People are helped to live healthy lifestyles, make healthy choices and reduce health inequalities

Earlier diagnosis, intervention and reablement mean that people and their carers are less dependent on intensive services. (a)

Our children have the best possible start in life and receive the education and support they require to provide the foundations for good adulthood health

People are able to access the appropriate services or facilities to help support their physical, mental or emotional needs

People with long term care or health needs are able to live well at home, or in the community, with access to appropriate support when they need it

People recovering from ill health or injury are able to access the support they require to improve their recovery and quality of life.

There will be no avoidable injury or harm to people from care services delivered by or on behalf of the local authority

People are able to turn to their support network for advice and support

The quality of the natural environment will be protected, to reduce health risks associated with pollution

Our streets, homes, schools, places of work and places we visit are kept safe, to minimise the risk of illness or accidents

People who use social care and their carers are satisfied with their experience of care and support services.(a)

**Obligation - Maintaining a healthy lifestyle** 

#### Areas for thought

A complex area with multiple factors affecting the outcome, can we cover all aspects in a few statements?

Other outcomes include wider determinants of health (factors that positively impact on health and well being)

#### Sources

Department of Health – The NHS outcomes framework 2012 -13. Link

Department of Health – Part 1: A public health outcomes framework for England, 2013-2016. Link Department of Health - Transparency in outcomes: a framework for quality in adult social care. The 2011/12 Adult Social Care Outcomes Framework. Link

## Shropshire Outcome: Have a secure job and sufficient income

#### By this we mean

Both our employment rates and resident's income levels remain above the regional average

People possess skills, or are able to access training to gain new skills, that they require for work

Planning policies encourage investment to stimulate new developments and business growth

Working with partners in the business community to secure funding and investment to develop the infrastructure and facilities that business requires to be competitive

Businesses in Shropshire are able to respond to opportunities from new and emerging markets

Actions are taken to help prevent long term unemployment which can lead to social deprivation and increased reliance on the public sector

People are able to access support to start and grow their business

Local employment opportunities are available enabling people to continue living and working in their community

People have an opportunity to gain skills and work experience through volunteering and local community initiatives

People of all abilities are able to contribute to the economic well-being of Shropshire

Shropshire is an attractive place for businesses to invest and locate in

Businesses are able to offer secure jobs to attract and retain skilled employees

#### Areas for thought

The outcome contains two distinct categories – a secure job may not necessarily provide sufficient income whilst a well paid job may not provide security.

Is this area also about having a strong business sector, infrastructure and support mechanism in order that Shropshire PLC can provide jobs and income

Obligation - Actively seek work and pay tax on earnings

#### Sources

Child poverty unit - Ending child poverty: making it happen. <u>Link</u> Dewe, P & Kompier, M - Wellbeing and work: Future challenges. <u>Link</u> HM Government Enabling the Transition to a Green Economy: Government and business working together. <u>Link</u> HM Treasury – The plan for growth (2011). Link